

Ref#	Title	Queue	Support Rep Name	Wait State	Time Logged
10002	Black screen on workstation	Workstation/Hardware Support - Level II	[NONE]	ASAP	5/26/2009 8:46 AM
10001	Latino Studies	Electronic Resource Access	[NONE]	ASAP	5/23/2009 6:08 AM
10000	Give students access to ILL sharepoint site	[NONE]	manegold	Waiting For Response	5/22/2009 10:14 AM
9998	Computer and Printer Relocation	Help Desk	[NONE]	ASAP	5/21/2009 4:49 PM
9997	Arjun	Help Desk	[NONE]	ASAP	5/21/2009 1:32 PM
9996	Library Access	[NONE]	jchudzik	ASAP	5/21/2009 1:09 PM
9994	Evaluation Review	[NONE]	Technical Services	ASAP	5/21/2009 12:58 PM
9988	MyLibrary view document problem	[NONE]	jchudzik	ASAP	5/20/2009 2:27 PM
9985	Move 2 PVM computers	[NONE]	sindhu	ASAP	5/20/2009 12:23 PM
9984	PC Resevation changes on third floor	[NONE]	jkurtz	ASAP	5/20/2009 11:22 AM
9983	Naxos playback error	[NONE]	jcjones6	ASAP	5/20/2009 8:42 AM
9980	Ethernet connections	[NONE]	icrwf	ASAP	5/20/2009 8:18 AM
9979	Link to Springerlink	Integrated Library System (III) Support	[NONE]	ASAP	5/19/2009 3:14 PM
9969	George Catlin [electronic resource] : the printed works	Help Desk	[NONE]	ASAP	5/14/2009 3:52 PM
9945	Informaworld linking problem	[NONE]	Technical Services	ASAP	5/11/2009 4:24 PM
9925	PVM Computers	[NONE]	sindhu	Scheduled	5/7/2009 3:56 PM
9924	Not receiving emails from Millennium	[NONE]	jcjones6	Waiting For Response	5/7/2009 3:26 PM
9917	Adjust Hayden's PC Reservations	[NONE]	jkurtz	ASAP	5/6/2009 5:29 PM
9908	Documents printing wrongq	[NONE]	jkurtz	ASAP	5/6/2009 10:36 AM
9891	Capture folder on "Q" drive	[NONE]	stanner	ASAP	5/4/2009 3:46 PM
9889	Capture system - disable auto delete	[NONE]	stanner	ASAP	5/4/2009 3:20 PM
9886	Faculty member having access problems from home	[NONE]	jchudzik	Waiting For Response	5/4/2009 10:52 AM
9885	Windows Security Alert	[NONE]	sindhu	Waiting For Response	5/3/2009 10:02 PM
9867	Helpstar error popups	[NONE]	krswartz	Waiting For Response	4/29/2009 11:38 AM
9860	put chat program on lap top	[NONE]	jcjones6	Waiting For Response	4/28/2009 9:20 AM
9831	Lib Catalog Export formatting	[NONE]	fredm	Waiting For Response	4/23/2009 9:02 AM
9829	Professor unable to access full-text articles.	[NONE]	Technical Services	ASAP	4/22/2009 8:08 PM
9817	Loan Rule Request	[NONE]	fredm	Waiting For Response	4/21/2009 2:43 PM
9763	Buddhist Studies Review	[NONE]	Technical Services	Waiting For Response	4/14/2009 9:32 AM
9742	Access to "Biophysical Journal"	[NONE]	Technical Services	ASAP	4/9/2009 12:14 PM
9731	Active Sensor Planning for Multiview Vision Tasks	[NONE]	Technical Services	ASAP	4/8/2009 11:41 AM
9730	Ruby on Rails for PHP and Java Developers	[NONE]	Technical Services	ASAP	4/8/2009 11:31 AM
9728	Springer ebooks not in catalog	[NONE]	Technical Services	ASAP	4/8/2009 11:03 AM
9669	PC Reservation issues	[NONE]	jkurtz	Waiting For Response	4/1/2009 12:33 PM
9663	Problem with the Microfilm Reader/Copier in Luhrs Reading Room	[NONE]	icrwf	Waiting For Response	4/1/2009 7:43 AM
9602	Printer problem	[NONE]	jchudzik	Suspended	3/25/2009 10:46 AM
9555	Computer still unable to open PDF, print	Help Desk	[NONE]	Waiting For Response	3/19/2009 4:55 PM
9553	Millennium passwords for information desk staff	[NONE]	fredm	Waiting For Response	3/19/2009 3:39 PM
9380	Sun Card swiper, print station 1	[NONE]	icrwf	Waiting For Response	3/1/2009 6:06 PM